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Trimester Report (May, June & July 2022)

I am so excited to update you on the developments and the situations at the Community Care First Organization, called CCFO. During the past three months we had been worked really hard with our Youth to improve three main areas.

- 1/ How to write professional Cover Letter and Curriculum Vitae
- 2/ Job Hunting
- 3/ English Consolidation

What made me proud of the past three months?

In May 2022 all youth had a perfect chance to meet local restaurant and hotel professionals in order to learn or discover the hospitality and tourism industry. After the arrival we were warmly welcomed by professional staff of hotel. The welcoming session looked alike we were visitors or tourists. It couldn't believe it. It was their first hand experience in life to meet such professional and highly respected people like them. It was sounded a dreaming. In a lobby there were some attractive and good-looking people who invited us to have a seat with a gently sound and professional manner. They started introducing themselves turn by turn. On top of that, there were sharing youth gorgeous how hospitality and tourism lessons about how hospitality and tourism industry have worked in collaboration together to provide clients and customers feel like they are at home for years. The perfection of lessons taught youth unforgettable moments. Essentially, youth had chances to explore more about hotel's rooms, its prices, offerings, pool, restaurant and many more in a hotel. During the hotel inspection, they had chances to jot-down what rooms were required for giving a safe and secure bed to meet guests' expectation. After a visit, they all embraced in working in a hotel. How and why questions and answers had jumped back and forth as a serious debate session or public speaking.

Congratulations to all youth who scored well and awarded the certificate of completion of Youth Program at CCFO. Yey! They can make it possible. It is such a great victory. We can say that the project implementation of Youth at CCFO has been successfully completed between 80 to 85 percent already. Last but not least, during this moment we have been working carefully with our local partners provide intern opportunity to disadvantaged youth to get internship program for the rest of youth who have been searching to employ in a familiar hospitality and tourism industry.

What has been my biggest challenge the past three months?

Many ways and samples of Cover Letters and Curriculum Vitae. However, to be professional in doing it. It would need more time and instructions. On top of that,



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Youth should have more time and chances to practice over and over. Coaches and trainers are necessary to help them one on one to accommodate the journey of academic success.

Job Hunting is also most challenging task to accomplish since the pandemic has wiped out hospitality and tourism industry around the globe and even Cambodia itself. Restaurants, guesthouses, hotels and tour companies are still closed down and bankrupt. Just a few of restaurants, guesthouses, and hotels can provide logistics to travelers recently. So that's why our youth have been applying any kind of jobs if they can be employed.

Due to language barrier, most of our Youth faced with English competencies. They were struggling in almost all skills where are needed for daily communication and work. Learning new languages are interesting however; it needs time and space to develop from the beginner to high up an appropriate level for a job opportunities and daily communication. On the other hand, the majority of our youth are from disadvantaged background and very poor families. They need more practice and practice. It is more obvious either students nor teachers were struggling at across-cultural communication. This how one language applies with another language. It is not about one Khmer word can be complemented by a word of another language. It needs a lot of effort and time to overcome challenges.

What have I been doing to improve the quality of project activities?

I'm briefly updating what has been done during the past three months as the following.

1/ We had been working on how to write a professional cover letter and curriculum vitae in order to be suitable for job placement opportunities. This is meant our youth have to be on site training to complete the criteria. The training required them to prepare what to be written in the cover letter and what should be put in the curriculum. The training provided them structures of cover letters, curriculum vitae, templates or samples. Youth had been working really hard to fully understand the elements or structures of cover letter and curriculum vitae. And in addition, we introduced them some gorgeous techniques on how to win a job interview. It is important to know what the position is and what requirements are needed. In the introduction, job responsibilities and being a staff in a company had been shared and discussed.

2/ Job Hunting: CCFO Team has worked in collaboration with local partners (local restaurants, guesthouses, hotels and tour companies) to provide youth's opportunities to have job interviews at the start. However, challenges are never little effort as expected. There are competitions where we compete against others. Somehow, some of our youth won job interviews. Congratulations to those who had completed with others successfully.



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3/ English Consolidation: CCFO Team has encouraged our youth to spend spare times on English language skills which are needed. We consulted them one on one on how to speak good English. We need your dedication and sacrifice. First, you need a certain amount of English vocabulary words where they would be spoken and written in the real world or new context. By doing this, youths are aware of what is needed and plan to overcome challenges in the future. Second, grammar structures and expression of English. More importantly, youth are motivated to learn English as naturally as languages are. Not learning English as a translation to other languages. Languages are really interesting. It needs concepts and understanding the context rather than translation. Finally, we still follow up on what has been working well and not well.

What do I aim to achieve in the last two or three months of CCFO Youth Project?

Our CCFO team is looking for working in collaboration with local restaurants, guesthouses and hotels to place our interns into the correction positions and places.

I am so excited to answer any question you may have soon or after having read the message.

Greetings from Community Care First Organization, called CCFO.

Photos





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